FAQ

Is a read only file system supported?

Yes, ActiveServer added support for read only file systems in v1.3.3. To configure a readonly file system, follow the steps below:

1. Set `as.db.password.plain=true` or use AWS secrets manager if you would like to encrypt the database credentials.
2. For keystore setup, use S3, HSM or KMS. If using local SunJCE keystore, there must be a directory that has **Read/Write permission** for ActiveServer to access. For more information refer to the keystore settings guide.
3. Disable the file output log by following the disable file output log guide.
4. There must be a `/tmp` directory that is **Read/Write** that is setup for ActiveServer to use. This directory must be mounted as Read/Write, this is required by the web container in which ActiveServer uses.

Should we continue with authentication when InitAuthTimedOut event is received?

We recommend continuing with authentication when the 3DS Requestor receives the `InitAuthTimedOut` event from the `monUrl` iframe. The `InitAuthTimedOut` event may occur if the ACS 3DS Method fails for some reason, however as the 3DS Method is an optional process for the ACS, we recommend the 3DS Requestor to continue with the transaction anyway by calling the `authUrl` .

Can I create an API user that can only read transactions?

API access follows the built-in roles and permissions. There are no custom or per endpoint permissions, so an API user cannot be limited to reading transactions only. Choose the role whose permissions are closest to what the user needs.

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